

Returns Form

Please fill out the form below, detailing the products being returned, order number and reason why the item is being returned. The item being returned must meet the following conditions:

- Item must not have been used and in new condition.
- Complete in original packaging.
- All original tags and labels must be intact (if applicable).
- Item must be returned in 14 working days of receipt.
- Faulty item must be returned in 28 working days of receipt.

Please number each individual item in the fields below with the corresponding code:

1. Refund unwanted item
2. Exchange for different item – please add in additional notes the exchange details.
3. Faulty product – please add in additional notes the fault.
4. Wrong or incorrect product
5. Damaged upon receipt – please add in additional notes details about the damage.
6. Other – please add in additional notes the details

| Product | Order Number | Code |
|-------------------------|--------------|------|
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| Additional Notes | | |
| | | |

Returns address:

RETURNS – [PLEASE WRITE YOUR ORDER NUMBER HERE]
Magic Madhouse
Unit 6 – Great Cambridge Industrial Estate
Lincoln Road
Enfield London
EN1 1SH